Services: An Overview

### **APEC Seminar on Trade in Health Services:** An Overview

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Department of Health

Cebu City, Philippines 9-11 February 2010

### Seminar Context

- Increasing international tradability of health, across different modes of supply (e.g. medical transcription, medical travel, investments, and migration), driven by developments in ICT, rapidly ageing population, robust economic opportunities, and others.
- There is a need to define trade in health services--the opportunities, challenges, and risks--in the context of public health realities.
- Different experiences among APEC economies in the field of trade in health services
  - Opportunities to learn from each other through sharing of experiences
  - Identify and explore possible cooperation projects

### **Seminar Objectives**

- 1. To exchange information on the more recent developments and issues in health services trade among APEC member economies and promote a common understanding of these issues
- 2. To exchange experiences on policies, practices and processes in addressing the various issues and in coping with the impacts related to health services trade and liberalization
- 3. To identify the tasks for immediate and future cooperation among APEC number economies.

### **Seminar Methodologies**

- Five (5) Presentations, elaborating on general issues on trade in health services
- Thirteen (13) Discussions, focusing on specific country experiences
- **Q&A Sessions**, to clarify or highlight points made by the speakers, to expound by citing additional country experiences, or to offer alternative perspectives
- Two (2) Workshops, to build a common understanding of the lessons from the presentations and country experiences; and to identify and explore areas for cooperation
- Two (2) Site Visits—to a modern private hospital and to a government-run hospital—in order to contextualize discussions to the realities of a national health system and to illustrate the opportunities, challenges and risks accompanying trade in health services.

### **Presentations**

- 1. Brief Overview of GATS and Trade in Health Services
- 2. Diagnostic Tool on Trade and Health: Relevance, Updates and Experiences in Implementation
- 3. Lecture in Linkages Across Modes and Across Sectors (Complimentary Linkages, Substitute Linkages and Negative Linkages)
- 4. Insurance Portability and Trade Facilitation: Benefits, Barriers, Solutions and Agenda for APEC Cooperation (Experience of Developed Economies as Sending Countries)
- 5. Development of Mutual Recognition Agreements (MRAs) and Common Competency Standards.
- GATS and Trade in Health Services: The Progress so Far, Experiences at the Bilateral, Regional and Multilateral Level

Discussions (1/3)

Topic	Country
Advances, Risks, Barriers and Policy Challenges in Tele-Health	Australia
Experience on Clinical Research Development	Singapore
Medical Tourism, Health and Wellness	Philippines
Insurance Portability and Trade Facilitation: Benefits, Barriers, Solutions and Agenda for APEC Cooperation (Experience of Developing Economies as Receiving Countries)	United States
Measuring Quality of Healthcare through	Philippines
Accreditation of Health Service Providers	
and Facilities	6

Services: An Overview

Discussions (2/3)			
Торіс	Country		
Impact of Trade in Health Services on Public Health and Policy Responses	Thailand		
Experiences in Establishing Overseas Presence	Thailand		
Impact of Foreign Investments on Public Health	Philippines		
Experiences on Registration of Medical Tourism Economic Zones	Philippines		
Trade in Health Services Statistics	Philippines		
Philippine Experience on MRAs	Philippines		

Discussions (3/3)			
Topic	Country		
Cooperation Agreements to Address Equity Issues	Philippines		
Advances, Risks, Barriers and Policy Challenges in Medical Travel	Philippines		
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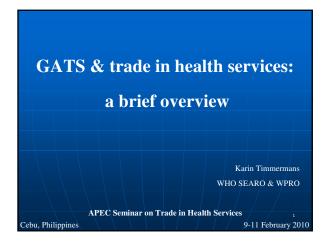
### Workshops

- 1. Barriers, Opportunities and Risks on Trade in Health Services—Linkages with Health Systems.
- 2. Identifying and Prioritizing Cooperation Projects on Trade in Health Services.

### **Site Visits**

- Vicente Sotto Memorial Medical Center
- · Chong Hua Hospital

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GATS distinguishes 4 ways, or 'modes', of providing services:

1. Cross-border supply: international phone calls, 'telemedicine'

2. Consumption abroad: tourism, patients seeking treatment abroad

3. Commercial presence: subsidiaries of foreign firms, foreign-owned hospitals

4. Movement of natural persons: foreign workers, incl. doctors, nurses

Mode 1: cross-border supply telemedicine Negative: Positive: • Can divert funds away Could help to extend from basic health services; sophisticated services to remote areas; • May cater only for urban • Facilitate dissemination of upper and middle classes; knowledge and upgrade Could divert human skills; resources away from remote May alleviate human areas or basic services (internal 'brain drain') resource constraints

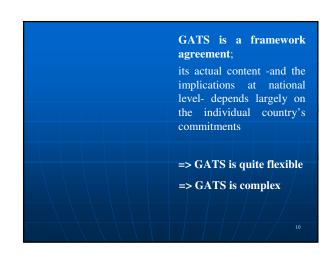
Mode 2: consumption abroad Treatment abroad Negative: Positive: Can divert funds away • Increase quality of services; from services for nationals; revenues could be used to upgrade/expand domestic 'Crowding out' of locals; • Two-tier system · May alleviate capacity constraints; • Only for the rich? Reduce costs/make additional services available

Mode 3: commercial presence Foreign-owned hospital/insurance Negative: Risk of 'cream-skimming'; Could improve quality and standards; • Could increase the internal 'brain drain'; May facilitate technology transfer; • There may be hidden costs Creates employment associated with efforts to attract foreign direct opportunities investment

### Mode 4: movement of natural persons Migration of health personnel Negative: **Positive:** May create shortages at · Upon their return, professionals may have home: additional knowledge and Migrating professionals are skills that could benefit the often relatively highly domestic health care system; qualified; • for some small countries, • The poorer country ends up migration may be the most subsidizing the health system efficient way to build HRH of the more affluent country







During GATS negotiations, countries make commitments to open up certain sectors or sub-sectors, i.e. they make market access commitments.

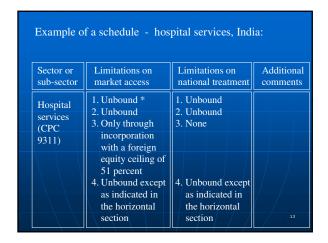
Unless explicitly indicated otherwise, commitments are 'bound': modification or withdrawal can result in requests for compensations from affected countries.

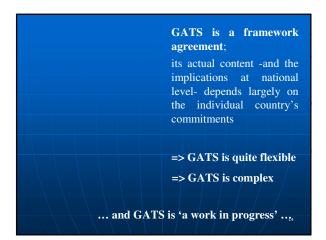
=> Commitments virtually guarantee a minimum level of market access

The commitments are written in "schedules".

# Schedules: • 'horizontal part' – applicable to all sectors • 'vertical' part – sector specific • limitations on market access • exceptions to national treatment If a limitation or exception has not been entered in the schedule of a committed sector, it cannot be used. => Making GATS commitments may limit policy options

## Annex 5. GATS & Trade in Health Services\_A brief overview





### Work in progress:

GATS does allow *non-discriminatory* domestic regulations, such as licensing and qualification requirements, regulations on technical standards etc.

=> Governments are free to develop regulations to guarantee the quality of health services.

Rules are being developed to ensure that 'domestic regulations' are based on objective & transparent criteria, and are not more burdensome than necessary.

### **Uncertainties in GATS:**

• General exception for health – "nothing in this agreement shall be construed to prevent the adoption or enforcement ... of measures ... necessary to protect human, animal or plant life or health"

when will a measure be considered necessary?

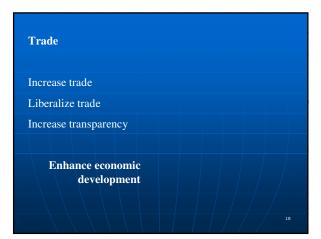
 GATS does not apply to 'governmental services' – i.e. services "supplied neither on a commercial basis nor in competition with one or more service suppliers"

do fees render public health services 'commercial'?

Trade in Health Services

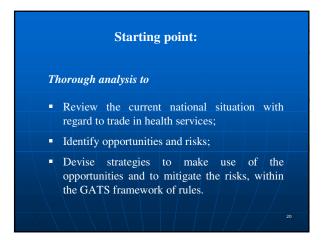
GATS

A way forward...?



## Annex 5. GATS & Trade in Health Services\_A brief overview





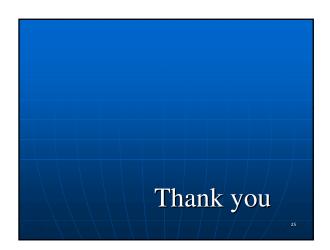
# Potential problems: • Lack of data • Focusing on the wrong questions • There is limited time • MOH not familiar with the topic • Uncertainties in GATS

# Scope of GATS incoming outgoing 1. Cross-border supply: ... ... 2. Consumption abroad: ... ... 3. Commercial presence: ... ... 4. Movement of natural persons: ... ...

0	ptions for countries:
·	Do not commit to liberalizing trade in health services;
11	If and where trade liberalization is considered advantageous, opt for <i>unilateral</i> liberalization
	first, in order to gain experience and evidence,
	before making binding commitments;
	Consider making demands to other countries in those modes where you have a comparative advantage
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Scope of G	ATS	
	incoming	outgoing
1. Cross-border supply:		
2. Consumption abroad:		v
<ul><li>3. Commercial presence:</li><li>4. Movement of natural persons:</li></ul>	v v	

Annex 5. GATS & Trade in Health Services\_A brief overview



### Annex 6. A Diagnostic Tool on Trade and Health\_Background, update and experiences

A diagnostic tool on trade and health: background, update and experiences

> Karin Timmermans WHO SEARO & WPRO

**APEC Seminar on Trade in Health Services** 9-11 February 2010

Cebu, Philippines

 International trade and trade agreements increasingly affect health;

### WTO Agreements relevant for public health (examples)

WTO RULES	SPS	TBT	TRIPS	GATS
HEALTH ISSUES				
Infectious disease control	*	*		
Food safety	*			
Tobacco control		*	*	*
Environment	*	*		
Access to medicines			*	
Health services				*
Food security	*			
EMERGING ISSUES				
Biotechnology	*	*	*	
Information Technology			*	
Traditional knowledge			*	3

- International trade and trade agreements increasingly affect health;
- · Yet health professionals and policymakers are, traditionally, not familiar with trade rules.

### Trade Health

Increase trade Ensure quality Liberalize trade Increase equity Increase transparency Ensure efficiency

Equitable access to Enhance economic development good services

### **Resolution WHA59.26:** International Trade and Health

Calls on WHO Member States to ensure that health and trade are balanced, and

- to promote intersectoral dialogue and establish coordination mechanisms;
- to adopt policies, laws and regulations to harness the opportunities and address the challenges;
- to generate coherence in trade/health policies;
- to develop capacity to track and analyse the impact of trade and trade agreements on health.

### Annex 6. A Diagnostic Tool on Trade and Health Background, update and experiences

- · To underpin these: need a comprehensive national assessment of issues at the interface of trade and health
- · This requires:
  - Knowledge about international trade agreements and how they operate
  - An analytical framework to systematically analyze the health implications of trade

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The development of a "diagnostic toolkit" for

trade and health was initiated by WHO HQ

### Diagnostic toolkit on trade & health - objectives

- · Facilitate a comprehensive national analysis of trade and health, as a basis for:
  - conducting intersectoral dialogues
  - increasing policy coherence
  - devising policy measure to capture the opportunities and mitigate potential risks

### Diagnostic toolkit on trade & health - objectives

- · Facilitate a comprehensive national analysis of trade and health, as a basis for:
  - conducting intersectoral dialogues
  - increasing policy coherence
  - devising policy measure to capture the opportunities and mitigate potential risks
- · Input into trade negotiations
- · Identification of knowledge or capacity gaps, and thus of capacity building needs

### Diagnostic toolkit - elements

### General:

- · Population health and national health system
- · Macro-economic and trade environment

### Specific:

- Trade in harmful and hazardous products
- · Trade in foodstuff
- · Trade in health goods (medicines, diagnostics, medical equipment etc.)
- · Trade in health services (all 4 modes)

### Diagnostic toolkit - sub-elements

- · performance, characteristics, approaches and priorities
- · what is being traded: exports/imports
- · offensive/defensive interests
- applicable trade rules and agreements and issues related to ongoing negotiations
- · health implications
- · trade implications
- existing regulatory environment
- · flanking policies under consideration
- · mechanisms for policy coherence
- · capacity gaps/needs

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# Annex 6. A Diagnostic Tool on Trade and Health\_Background, update and experiences

	-health status & system -macro-economic & trade	hazardous products	foodstuff	health goods	health services
Performance, characte- ristics, approach, priorities					
What is being traded (imports and exports)					
Offensive/defensive interests					
Ongoing negotiating issues related to trade rules and agreements					
Health implications					
Regulatory issues & Flanking policies					
Mechanisms/capacity for policy coherence					
Capacity building needs					13

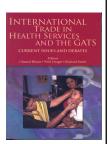
### Diagnostic toolkit - structure

- A questionnaire with 4 main sections: hazardous goods, health goods, health services, foodstuffs
- A 'workbook' to facilitate the use of the questionnaire:
  - Suggestions for data sources
  - International norms and standards
  - Case studies, examples and good practices
  - References to existing methodologies
  - Links to relevant information and resources
  - But not 'prescriptions'

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### Diagnostic toolkit - development process

- Modeled on the earlier framework for analysis of trade in health services;
- · Consultations to obtain input;
- · Experts to draft;
- · Peer reviews of drafts;
- · Field tests.



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### "field tests"

- Experiences with the framework for analyzing trade in health services:
  - research project in the Eastern Mediterranean Region: 10 countries, using an adapted and simplified version of the framework
  - several individual country studies in Asia
- · Field tests of parts of the diagnostic toolkit
  - so far, only a few countries, still ongoing
  - only selected parts: i) trade in health services, or ii) trade in foodstuff, or both

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### Strengths of the (health services) framework

- Provides a systematic approach to collecting data on most aspects of trade in health services
- Proposed methodology permits comparison across countries, especially those at a similar level of socioeconomic development
- Data collection can result in increased (informal) intersectoral dialogue
- Provides a basis for improved policy coherence on key issues among trade and health sector

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### Challenges

- It is not always possible to accurately estimate the direction, volume and value for all modes of trade in health services
  - Measuring the volume of trade (e.g. no. of patients going abroad, no. of health personnel moving to another country)
  - Estimation of the monetary value
- In the absence of information systems/surveys on trade in health services, innovative and novel approaches are required
- Limited institutional capacity for undertaking independent work on trade in health services

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# Annex 6. A Diagnostic Tool on Trade and Health\_Background, update and experiences

### Lessons

- Learn trade jargon and trade-and-health issues beforehand
- Use of the tool/framework is not self-explanatory; it requires further guidance
- Intersectoral teams of public health and trade professionals do better than either alone
- Collecting the information and analyzing it are two distinct steps; the analysis does not automatically roll out of the data
- The framework is not designed to assess the impact of liberalizing international trade in health services on the health system