



Asia-Pacific  
Economic Cooperation

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**2006/SOM1/ECSG/SYM/020**

Agenda Item: 20

## **Information Privacy in e-Government at SUNAT - The Challenge**

Purpose: Information

Submitted by: Peru



**APEC Symposium on Information  
Privacy Protection in E-Government  
and E-Commerce  
Ha Noi, Viet Nam  
20-22 February 2006**

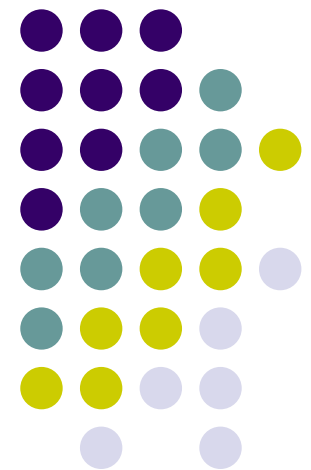
# Information Privacy in e-Government at SUNAT

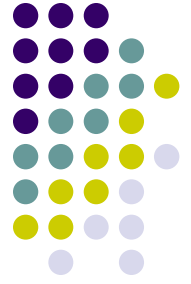
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Technical Support Staff of Internet Platform

**SUNAT - PERU**

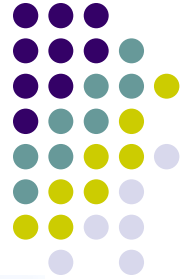


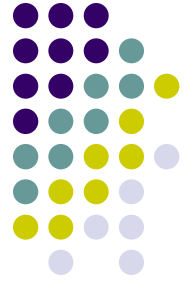


# Agenda

- Context
- E-Government projects
- APEC Framework implementation
- Conclusions



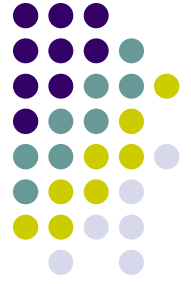




## Context

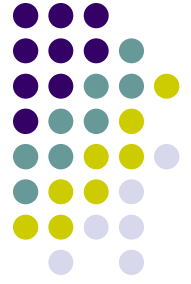
- Peru is actually an economy with 26 million of people and US\$ 67,9 billions of IPB.
- The tax burden is about 14%
- SUNAT is a government agency like the IRS.
- It has presence all over the country and manages tax collections and customs control
- SUNAT is the technology engine of Peruvian State.





## Context (2)

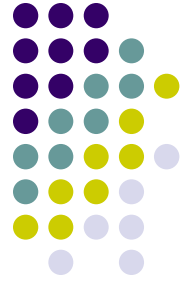
- Information driven at SUNAT has two premises:
  - It's SUNAT's duty to maintain the secret about information, with exceptions under laws.
  - It's taxpayer's right to have it own information send to SUNAT under confidentiality as shows as tax Code and related laws.
- IT master plans identify 3 forms to access information using internet services:
  - Applications with authentication under SSL and SOL passport
  - Applications without authentication, but with validation mechanism
  - Free applications



# E-Government Projects

- Great web applications:
  - The payment receipts authorization (ADOC award 2005 for best e-practices)
  - The tax form reception and online payment reception
  - The “tele-dispatch” web (Unique Custom Entry Form using web - ADOC award 2005 for best e-practices)
  - The include at master record of tax payers
  - E-notifications
  - E-collections
  - E-bills

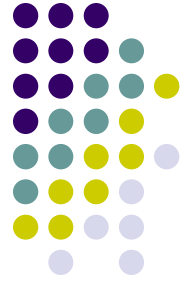




# APEC framework implementation

- SUNAT needs to protect taxpayer information due to law regulations.
- The protection was defined in 2000 early with IT development plans for SOL project
- Tax payers subscribes a “legal” contract within SUNAT to use the SOL services at web page.
- Tax payers not provide us their user logon or password when he/she has in problems
- All information collected is the input for other business processes along the SUNAT

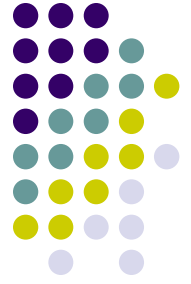




# APEC framework implementation (2)

- SUNAT must be guarantee the assurance, quality and timeline of the information.
- SUNAT has a special office to plans and control all the related with information security policies.
- SUNAT implemented some procedures using electronic forms to query and modify information using internet
- SUNAT doesn't publish any information that let any people to identify the taxpayer. All information in globalized.

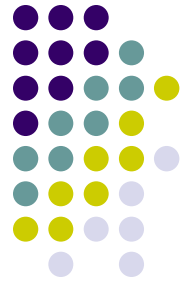




## Conclusions

- The privacy is based on legal regulations
- The technology is not all. There are many hackers
- All government agencies don't have the same level of technology adoption.
- There are some implications when information collected by government agencies is transferred to private organizations due to regulations.





# Thank you !

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<http://www.sunat.gob.pe>

<http://www.aduanet.gob.pe>



