

ABTC Economy Contact Information

May 2026

Economy	Website	Contact
Australia	<p>Information for Australian passport holders: https://immi.homeaffairs.gov.au/entering-and-leaving-australia/business-travel-card/Australian-citizens</p> <p>Information for non-Australian passport holders: https://immi.homeaffairs.gov.au/entering-and-leaving-australia/business-travel-card/foreign-applicants</p>	abtc@homeaffairs.gov.au
Brunei Darussalam	http://www.immigration.gov.bn	info@immigration.gov.bn
Canada	http://www.cbsa-asfc.gc.ca/prog/abtc-cvaa/menu-eng.html	abtc-cvaa@cbsa-asfc.gc.ca
Chile	<p>https://asexma.cl/tarjeta-apec/#</p> <p>https://cnc.cl/tarjeta-apec-2/</p> <p>https://sff.sofofa.cl/apec-business-travel-card/</p>	aroa@serviciomigraciones.cl
China	http://cs.mfa.gov.cn/zggmccg/apecshlxk/	abtc@mfa.gov.cn
Hong Kong, China	http://www.immd.gov.hk/eng/services/visas/apec_business_travel_card.html	visitors@immd.gov.hk
Indonesia	https://imigrasi.go.id/wni/kartu-perjalanan-pebisnis-apec	abtc@imigrasi.go.id
Japan	<p>Information for Japan passport holders: https://www.mofa.go.jp/mofaj/gaiko/apec/vabtc_index.html</p>	abtc@mofa.go.jp
Korea	<p>Information and Application system for Korea passport holders: http://abtc.kita.net</p>	<p>Officer in Charge: bordercontrol@korea.kr</p> <p>Call center of KITA: 82-1566-5114</p>

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Malaysia	https://www.imi.gov.my/index.php/en/main-services/apec-business-travel-card/ APEC Business Travel Card Unit Department of Immigration Malaysia Visa, Pass & Permit Division Jabatan Imigresen Malaysia No 15, Tingkat 5 (Podium) Persiaran Perdana, Presint 2 Pusat Pentadbiran Kerajaan Persekutuan 62550 Putrajaya	apec@imi.gov.my
Mexico	https://www.gob.mx/inm/acciones-y-programas/tarjeta-de-viaje-de-negocios-apec	abtc.mexico@inami.gob.mx
New Zealand	Information for New Zealand passport holders https://www.immigration.govt.nz/visas/apec-business-travel-card-abtc-and-virtual-abtc-for-new-zealanders/ Information of non-New Zealand passport holders https://www.immigration.govt.nz/visas/apec-business-travel-card-to-visit-new-zealand/	abtc@mbie.govt.nz
Papua New Guinea	https://ica.gov.pg/apec/apec-business-travel-card-scheme	abtc@immigration.gov.pg
Peru	http://portal.rree.gob.pe/sitepages/abtc.aspx	tarjetas-abtc@rree.gob.pe
The Philippines	https://consular.dfa.gov.ph/apec-business-travel-card/	oca.abtc@dfa.gov.ph
Russia	https://uslugi.tpprf.ru/ru/services/32614/ https://rspp.ru/ates/ https://opora.ru/world/karta-ates/ https://deloros.ru/mezhdunarodnaya-devyatelnost/	vladimir.kristov@yahoo.com

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Singapore	https://www.ica.gov.sg/enter-depart/for-singapore-citizens/apec-business-travel-card	For Singapore passport holders (require Singpass access): Enquiry on APEC Business Travel Card (ABTC) For non-Singapore passport holders: ICA_ABTC@ica.gov.sg
Chinese Taipei	https://www.boca.gov.tw/lp-42-1.html	abtc@boca.gov.tw
Thailand	Information and Application system for Thailand passport holders: https://abtc-jscib.org/	abtc@jscib.org sutee@jscib.org
United States	https://www.cbp.gov/travel/trusted-traveler-programs/apec-faqs	Toll Free: 1-877-CBP-5511 (877- 227-5511) Outside the United States: 202- 325-8000
Viet Nam	https://xuatnhapcanh.gov.vn/	contact@immigration.gov.vn