1999 Report of the Executive Director of the APEC Secretariat To the Eleventh Ministerial Meeting

Auckland, New Zealand

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1999 Report of the Executive Director of the APEC Secretariat to the Eleventh Ministerial Meeting Auckland, New Zealand September 1999

Executive Summary

1999 has been a year of particular change and challenge for the APEC Secretariat.

Our workload has continued to expand with the **increasing scope of APEC activities**. At the same time there has been a 55% turnover of professional seconded staff in the past twelve months. This **staffing situation is a cyclical problem** and will repeat itself in 2002 if not addressed. It also raises the question as to whether the Secretariat can adequately fulfill its mandate to provide continuity and institutional knowledge for the APEC process while staffed by secondees rotated on a 2-3 year basis in and out of the organisation.

This constantly evolving environment has required significant **change management**. The objective has been to ensure that the necessary level of service to the APEC process is delivered both now and in the future. To this end the following initiatives have been undertaken:

- ♦ Development of an Operational Plan for the APEC Secretariat. This will be an essential tool in maintaining continuity in operations and accountabilities, both within the Secretariat and between the Secretariat and its external clients.
- ◆ Promulgation of Guidelines on Seconded Staff Management agreed with Senior Officials as the basis for consultation on the appropriate skill mix for secondees and the timing of placements.
- ♦ Development of operating guidelines and systems to formalise and regularise practices in the Secretariat. These include the introduction of a record management system; a common format and central file for job descriptions; guidance for participation in trade fairs; and detailed guidance for secondees on transfer.

In addition, the Secretariat has been proactive in utilising **Information Technology** to improve its own work practices and to facilitate the work of APEC fora. In 1999 the Secretariat has:

♦ Maintained the APEC Website as the major window into APEC for government officials, business, academics, and the general public. It has been redesigned and now attracts a daily average of over 6,500 requests and some 70 MB data transmitted.

- ♦ Run password-access websites to distribute papers for the July Budget and Management Committee (BMC) meeting and selected documents for the Third Senior Officials' Meeting (SOM).
- ◆ Launched on the APEC website, the 'Project Database' containing details of over 350 APEC funded projects and their linkages to APEC's Economic and Technical Cooperation (ECOTECH) priority themes and Ministers'/Leaders' Initiatives.
- Established an on-line cyberstore for APEC publications.

Providing information on APEC activities, through **Public Affairs** and outreach, has been a major area of emphasis in Secretariat activities with more than thirty addresses, seminars, and media briefings given as well as over 239 visitors briefed at the Secretariat offices in Singapore. Production of general APEC publications has included three editions of the 'Update on Activities within APEC'.

Other highlights of the Secretariat's ongoing work in 1999 have included:

- ♦ Secretariat support for meetings of all APEC for aand Ministerial Meetings, with the exception of those held under the auspices of the Finance Ministers process which decided against our participation.
- Support for the implementation and evaluation of over 150 APEC-funded projects.
- ♦ Logistical management for the Preparatory SOM held in Singapore in December 1998 and five other meetings held at the secretariat conference facility.
- ♦ Advice and support for the management review process.

INTRODUCTION

1999 has seen an increased focus on resource management, both human and financial, in an effort to maintain and improve the delivery of the Secretariat's services to member economies, APEC fora and the SOM Chair. To focus the Secretariat's functions and resource allocations, an Operational Plan was drawn up with the full involvement of all staff. (The plan is attached as Annex A.) It describes all outputs produced by the Secretariat, the intra-Secretariat services required to produce these outputs and details of performance accountability.

The following outlines the Secretariat's performance in fulfilling its Operational Plan during 1999.

SECTION A: SECRETARIAT OUTPUTS

Output I: Logistic and Advisory Support to APEC Fora

This key output involves all Secretariat staff and comprises on-the-ground support for fora meetings (for example, document management, advice on APEC policies and procedures, reporting on activities in other parts of the APEC network) and ongoing intersessional support (for example, drafting agendas and meeting papers).

In 1999 Secretariat staff participated in 96 meetings of APEC fora including the *SME Ministerial Meeting*, the *Meeting of APEC Ministers Responsible for Trade* and the *HRD Ministerial*. (A full list of meetings is attached as Annex B.) Support was also provided to *ABAC* and APEC-related meetings including the *Women Leaders Network* and the *APEC Study Centres Consortium Conference*.

Highlights of the support provided to APEC for ainclude:

- ◆ Development of the 'Project Database' containing details of over 350 APEC projects and their linkages to APEC's ECOTECH priority themes and initiatives. This database responds to the Secretariat's own reference and evaluation needs and the particular project-related work of the Budget and Management Committee (BMC) and the SOM Sub-committee on Economic and Technical Cooperation (ESC). It also provides a central reference point for APEC fora to ascertain convergent or complementary projects being undertaken by others. It is accessible to the public through the Secretariat website.
- ♦ Development by the Secretariat of password-access websites to distribute papers for the July BMC meeting and selected SOM III documents.
- ◆ Drafting of the Committee on Trade and Investment (CTI), ESC and BMC Reports to Ministers.
- ◆ Provision of briefing and advice to facilitate handovers to the new Chairs for the Industrial Science and Technology Working Group (ISTWG), the Subcommittee on Customs' Procedures (SCCP), the Sub-committee on Standards and Conformance (SCSC), the Tourism Working Group (TWG) and the Group on Services (GOS).
- Provision of appraisal commentary on projects seeking APEC funding.
- ♦ Negotiation with Federal Express Corporation to secure continuing FedEx sponsorship of the APEC Tariff Database for another two years.
- ♦ Development of "Guidelines on APEC Database Projects and Internet Websites" in response to the proliferation of database projects and Internet websites within APEC.

Output II: Support for the SOM Chair

The Secretariat has provided ongoing advice and support for the SOM Chair's 1999 Agenda. Highlights include:

- ♦ Management of the 1999 Individual Action Plan (IAP) improvement process, including collecting IAP updates and drafting summaries for the SOM Chair.
- ◆ Assistance with the IAP review process including support for fora undertaking self-reviews and managing the Pacific Economic Cooperation Council's (PECC) work on the 'Independent Assessment of APEC IAPs' project.
- ♦ Management/collation of EVSL status reports on NTMs, facilitation and ecotech.
- Management of Working Group reports to the SOM.
- ◆ Preparation of reports for the SOM on APEC's Response to the Financial Crisis and ABAC's 1998 Recommendations and APEC Actions.
- ◆ Provision of a *Media Information Library* service to assist journalists covering the September meetings in New Zealand.
- ♦ Attendance following consultation with the SOM Chair, at the *Asian Development Bank (ADB) Meeting*, 30 April to 2 May, as an observer and a briefing by the Executive Director to the *International Confederation of Trade Unions-Asia Pacific Labour Network* on APEC's activities.

The Secretariat has continued to manage non-member participation requests and advise the SOM Chair and APEC for on the relevant procedures. Following is a summary of activities since October 1998:

- ♦ The Secretariat has received eight requests for non-member participation in APEC activities (excluding one-off non-policy activities). In addition, the Secretariat has been informed of six requests/proposals for non-member participation in APEC activities.
- ♦ The Secretariat also received a verbal request from Colombia to attend the Auckland meetings, but was subsequently advised that a written request would not be submitted.
- ◆ The SOM has approved eight requests/proposals for non-member participation in APEC activities.
- ♦ APEC for ahave approved eight requests/proposals for non-member participation in APEC activities (excluding one-off, non-policy activities) and disapproved four.

(Details of non-member participation decisions and applications since October 1998 are attached as Annex C.)

Output III: Management of the APEC Operational and TILF Accounts

The Secretariat continued to advise on project proposals and the management of funds for approved projects in accordance with approved financial guidelines. As at 31 July 1999, there were a total of over 160 active projects, some of which comprise several sub-programmes.

The Secretariat has over the last three years tried to cope with the increasing number and complexity of projects within the same level of administrative resources. The Accounts section in the Secretariat is stretched to its limit, and its work is not helped by the fact that some project overseers are unfamiliar with, or reluctant to follow, the financial rules. These problems have been advised to the BMC, which has recommended remedial actions to Senior Officials. Senior Officials have since approved these recommendations and asked all fora to implement them. Hopefully this will relieve some pressure on the Secretariat.

The Statement of Accounts for the Operational and TILF Accounts is included under Service II below.

Output IV: Public Affairs/Provision of Information on APEC

General Outreach

With growing interest in APEC, the Secretariat's public affairs activities have continued to increase. Refinements have been made to our standard information materials (*Update of Activities within APEC, APEC Brochure*) and three editions of the *Update* were produced this year. Ongoing interaction with media, academics, and the general public has continued with 239 visitors to the APEC Secretariat for general briefings and 24 speeches and media interviews undertaken by the Executive Director and Deputy Executive Director. (The list of speeches and interviews is attached as Annex D.)The Secretariat has also been represented at two exhibitions this year – the APEC Investment Travel Mart, Seoul, 2-5 June and the APEC Trade Display, Auckland, 24-30 June – to distribute informational material on APEC.

APEC Secretariat Website

In supporting the Secretariat's outreach and information dissemination, the website (http://www.apecsec.org.sg) plays a key role and continues to experience a steady growth in popularity by recording an average of 6,500 requests and some 70 MB of data transmission every day. In addition to being the repository of APEC-related information, the Secretariat's website also provides linkages to the websites of APEC fora, member economies, the network of APEC Study Centers,

and other international organizations. (The summary statistics for the website and the documents available on the website are contained in Annexes E and F, respectively.)

Publications

The Secretariat has continued to manage the production and sale of publications on behalf of APEC fora. (A full list of publications is attached as Annex G.) This year the Secretariat entered the realm of electronic commerce with the opening of a cyber bookstore at http://www.ecomz.com.apec. This has cut down transaction costs and helped achieve a 9% increase in sales revenue for January-May 1999 compared to 1998. (Sales revenue figures are attached as Annex H.) Negotiations have also been initiated for the production, distribution and sale of APEC publications on CD-ROM with royalty payments to the Secretariat. Finally, the Secretariat has amended the APEC Publication Policy and Style Manual to reflect the inclusion of three new APEC members and to simplify and clarify the requirements.

Library Facilities

The library has expanded its scope to provide better facilities for public access to information on APEC. It is now two years since implementation of the APEC Document Access Policy administered by the Secretariat. And our archives currently contain approximately 90% of non-restricted meeting documents.

Recently the Secretariat has intensified its efforts to obtain all meeting documents in electronic format. This enables savings on storage costs and a better response to the strong demand for electronic copy through the 'Virtual Library' section of the APEC homepage, from which 7,500 documents were downloaded during the April- June period. Some fora have been active in utilising the opportunity provided by this service – for example the HRD Ministerial documents were published on the web rather than in hard copy. To expand the range of APEC documents accessible to the public, the library is in the process of preparing document classification lists for the SOM and Ministerial Meetings from 1989-1997. The library is also storing APEC meeting documents and publications in CDROM format so that information becomes more portable.

As the Secretariat is receiving many requests for statistical information on APEC economies, the IT section and library have begun to compile and upload relevant economic indicators onto the web site.

The regular Current Awareness Service, which circulates news reports on APEC issues, continues to be popular with 76 subscribers APEC-wide.

Intellectual Property

Management of APEC's intellectual property has become an increasingly important concern for the Secretariat. Recently there has been one unauthorised case of use of the APEC logo and acronym for an event. The Secretariat has been in close contact with the SOM Chair and is currently reviewing protection of APEC's intellectual property and will soon be in touch with member economies through the Intellectual Property Rights Experts' Group (IPEG) to seek their assistance in improving domestic copyright/trademark protection. Interestingly the Secretariat has discovered 8 organisations (totally unrelated to APEC) which share our acronym.

Output V: APEC Project Evaluation

The Secretariat is playing a growing role in supporting the BMC's efforts to improve evaluation of APEC projects. The Secretariat has advised the BMC on revised evaluation procedures and provided comment on evaluation reports submitted by fora.

SECTION B: INTRA-SECRETARIAT SERVICES REQUIRED TO PRODUCE OUTPUTS

Service I: Communication and Information Services

Communication and information technology continue to be critical to the work of the APEC Secretariat and to require substantial resources. In 1999 a number of projects were undertaken to improve IT systems and to ensure that IT was used to maximise the efficiency of the Secretariat's operations. These included:

- ◆ Development of a more efficient system for storing information on APEC contacts, and
- Upgrading of hardware used by PSMs.

Service II: Management of the APEC Administrative Account

The Administrative Account covers the costs of running the APEC Secretariat office in Singapore and production of Operational Plan outputs. In 1999, the Secretariat continued to exercise prudence in managing this account, for example:

- Contracts with suppliers of goods and services have been reviewed and as a result some suppliers have been changed and savings achieved.
- Thanks to early negotiation with airlines and travel agents, the Secretariat was able to purchase air tickets for New Zealand meetings at a substantial discount.
- With the assistance of IT staff, a number of IT-training courses were conducted in-house with considerable savings.
- ♦ Identification and return of US\$116,100 savings at July BMC.

On 14 August, a fire broke out in the premises above the Secretariat office. It was quickly put out by the water sprinkler system in the building but water seeped into the Secretariat and caused damage to office fittings, furniture and equipment. We are still quantifying the loss and claiming compensation from insurance companies and the relevant tenant. We will report further to the BMC at its next meeting on any implications for the Administrative Account.

The Secretariat manages three accounts under the APEC Central Fund – the Administrative Account, the Operational Account and the TILF Special Account. The following financial report covers all these accounts.

Financial Report for the Period Ending 31 July 1999

1. Asset Status

The Secretariat maintains all assets in deposits, most in the form of US dollar fixed deposits. Members' contributions are made in US dollars. Eventual disbursements to approved projects are also mostly made in US dollars. Singapore-dollar denominated expenditures are required for local costs of the APEC Secretariat. The relevant US dollar accounts are drawn upon and converted to Singapore dollars when such expenditures are necessary.

As at 31 July 1999, the total assets under the Operational and Administrative Accounts were as follows:

US\$ Fixed Deposit Account 5.296,100 Current Account 2.100 Amounts maintained in Singapore dollars (\$\$269,000)

Total:

159,500 *

5,457,700

The total assets under the TILF Special Account were as follows:

Fixed Deposit Account

8,897,400

Amounts maintained in Singapore dollars (S\$25,400)

Total:

8,912,500

(* Per exchange rate as at 31 July 1999)

2. Revenue

The total revenue for the period 1 January to 31 July 1999 for the Administration and Operational Accounts was US\$3,378,300 (Annex I).

The total revenue from 1 January to 31 July 1999 under the TILF Special Account was US\$4,366,600 (Annex J).

3. <u>Expenditure</u>

♦ Operational Account

The total approved amount under the Operational Account for 1997, 1998 and 1999 projects was US\$6,289,000. The APEC Secretariat had up to 31 July 1999 disbursed a total of US\$2,633,300 (41.9%). (Details are at $\underline{\mathbf{Annex}}$ $\underline{\mathbf{K}}$.)

♦ TILF Special Account

The total approved amount under the TILF Special Account for 1997, 1998 and 1999 projects was US\$10,213,100. The Secretariat had up to 31 July 1999 disbursed a total of US\$3,870,100 (37.9%). (Details are at **Annex L**.)

♦ Administrative Account

In July 1999, the BMC approved an adjusted 1999 Administrative Account budget of US\$2,091,100. The expenditure incurred from 1 January to 31 July 1999 was US\$819,100 (39.2%). (Details are at **Annex M**.)

4. Uncommitted Reserves

The uncommitted reserves are the total funds under the management of the APEC Secretariat which are not committed by the BMC for any specific purpose at a specific point of time. These reserves consists of members'

contributions, savings from expired and cancelled projects, bank interest, book sales, and any other income, minus all committed expenditures including approved budgets for project funding and upkeep of the APEC Secretariat, and provisions for other possible expenditures.

The uncommitted reserves for the Administrative and Operational Account as of 31 July 1999 amounted to US\$344,897. (Details are at **Annex N**.)

The uncommitted reserves for the TILF Special Account as of 31 July 1999 amounted to US\$2,475,598. (Details are at **Annex O**.)

Service III: Management Support

The Secretariat welcomed Ambassador Serbini Ali of Brunei Darussalam as the new Deputy Executive Director on 4 January 1999. The new secondees who joined the Secretariat as Program Directors since Ministers last met are Mr Jaime Pomareda (Peru), Mr Mario Artaza (Chile), Tomio Sakamoto (Japan), Mr Bradley Crofts (Australia), Mr Ji Hye Yang (Korea), Mrs Catherine Wong (Singapore), Mr Charles C Jose (Philippines), Mr Kazuo Yuhara (Japan), Mr Richard Eason (USA), and Mr John Lai (Chinese Taipei).

Program Directors who relinquished their posts: Mr Claudio Rojas (Chile), Ms Julie Gould (Australia), Shinya Aoki (Japan), Mr Shin Jhong Weon (Korea), Ms Sulaimah Mahmood (Singapore), Mr Rey Catapang (Philippines), Mr Thomas Engle (USA), Dr Mignon Chan (Chinese Taipei), and Mr Tsunehiro Ogawa (Japan).

Service IV: Secretarial and Administrative Services

It is now five years since the Secretariat's salary scales for support staff were designed. Given the increased number of staff and changes in skill requirements (for example, high demand for IT staff) the initiative has been taken to review the support staff salary system to ensure it is consistent with current market rates and practices. Data on salaries and bonuses of similar organizations is currently being compiled in order to appropriately benchmark the APEC Secretariat salary system.

In addition, the IT workload is continuing to grow and the Secretariat has notified SOM it will be seeking approval from the BMC to employ another staff member.

In-house Training

The Secretariat encourages its staff to improve their computer skills and all new secondees are given special tuition during their first few weeks at the Secretariat.

During 1999, additional training sessions were held on file management, housekeeping emails in Outlook, how to deal with viruses, prevention of system failure, Microsoft Excel, and the compression of files using WINZIP. Further courses are planned on Windows 98 and Lotus Notes. Development of the skills of Secretariat IT staff is also a priority – a senior staff member attended a "System Administrative Networking and Security Course" to better equip our response to the increasing problems with attacks on our homepage. Other advanced IT courses taken have included website design, and Lotus Notes Administration and Development.

In addition to computer skills, the Secretariat is also planning to organize 'capacity building' courses for PSMs to maximise their report writing skills. Other local staff, such as the Librarian have attended specialist seminars in their work area, and a number of staff have taken 'Accelerated Learning' courses to improve their general work practices.

Update of Inventory

A gift of a digital painting titled "into the Millenium" by Singapore artist Lin Hsin Hsin was presented to the Secretariat. The painting originated during preparations for the Y2K symposium. The painting has been recorded in the inventory. The Secretariat will update its inventory during the third quarter of 1999.

Manuals

The Secretariat completed production of its Operational Manual. In June 1999 each Program Director received a copy of this internal manual. The manual consists of all operational procedures on the work of the Secretariat, policies and guidelines as well as updated versions of other manuals produced by the Secretariat. The Secretariat has begun to compile job descriptions for each Program Director in keeping with the requirements of management review/trends/fora's needs. On completion of the project the information will be bound and preserved in a manual.

Meetings at the APEC Secretariat

The Secretariat organized the following formal meetings held within its premises. The Secretariat was involved in the organization of larger meetings held outside the Secretariat e.g. Y2K symposium held in April 1999 in a local hotel, and the Preparatory SOM held in December 1998.

◆ Budget and Management Committee Meetings, 22-24 March and 5-7 July 1999

- ♦ Dispute Mediation Meeting 19-23 April 1999
- ◆ IEG: Training Program on Strategies to Identify and Facilitate Investment in Special Areas (CTI/12/98T) 15-17 June 1999
- ♦ Tourism WG Charter Taskforce Meeting, 4-5 August 1999

APEC SECRETARIAT 1999 OPERATIONAL PLAN

CONTENTS

- (i) Introduction
- (ii) Vision Statement
- (iii) Statement of Business
- (iv) Annual Operational Priorities and Accountability
- (v) Statement of Outputs
- (vi) Intra-secretariat Services Required to Produce Outputs

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The Bangkok Declaration on Asia-Pacific Economic Cooperation (APEC) Institutional Arrangements determined the principal functions, financial arrangements and staffing of the secretariat. Refinements were made in 1995 in the Report of the Task Force For the Review of the APEC Secretariat and the 1996 and 1997 Reports of the Task Force on Management Issues.

The secretariat has grown from an initial complement of 11 professional staff seconded from among the then 15 member economies, to 23 secondees from among the current 21 member economies. Local support staff personnel totals 23.

The position of Executive Director is filled on secondment from the member economy chairing APEC. The position of Deputy is similarly filled from the economy that will chair APEC in the following year.

Vision Statement

To support and facilitate the achievement of APEC goals.

Statement of Business

The secretariat is the core support mechanism for the APEC process.

The secretariat provides advisory, operational and logistic/technical services to member economies and APEC fora to coordinate and facilitate conduct of the business of the organisation.

On behalf of member economies, it (the secretariat) provides preparatory advice on formulation of APEC projects, manages project funding and evaluates projects funded from the APEC Operational and TILF Accounts.

The secretariat produces a range of publications, liaises with the media and maintains a website to provide information and public affairs support on APEC's role and activities, including specific outreach efforts to business. It acts on behalf of APEC members as and when directed.

The secretariat maintains a capacity to support research and analysis in collaboration with APEC Study Centres and PECC as required by APEC fora.

The Executive Director is responsible to APEC Senior Officials through the Senior Officials' Meeting (SOM) Chair and manages the secretariat in line with priorities set by the SOM on behalf of Ministers.

APEC's operational priorities and activities are established annually by Leaders' and Ministers' tasking directions to Senior Officials. APEC Senior Officials manage activities and may adjust priorities on behalf of Ministers in the course of the year.

The Executive Director of the secretariat is responsible to Senior Officials through the SOM Chair and manages the secretariat in line with priorities determined as above. Secretariat staff are responsible to the Executive Director for fulfillment of their respective responsibilities.

The Executive Director will provide performance accountability statements to the SOM, as purchaser of secretariat outputs, at its periodic regular meetings and also annually to Ministers.

The Executive Director will also provide relevant reports to the Budget and Management Committee (BMC).

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Statement of Outputs

Output I: Logistic and Advisory Support for APEC Fora

This output involves delivery of a wide range of support services for the different fora (committees, working groups, ad hoc groups, task forces, etc.) and associate bodies (e.g. APEC Business Advisory Council [ABAC]) through which APEC conducts its business. Fora meet periodically, hosted by different member economies. Support is also provided to ministerial meetings and meetings held in Singapore, including at the APEC Secretariat.

Output Description

The secretariat provides direct support to the Chair/Lead Shepherd at and between meetings as follows:

- A Managing document circulation at meetings and drafting documents, including
 - Agendas
 - Meeting records
 - Other documents, including background papers, as requested by fora
 Primary Responsibility: Program Directors as assigned to fora
- B Providing regular briefings and advice on APEC policies and procedures contained in Annex II, including
 - Consolidated Guidelines on Non-member Participation in APEC Working Group Activities
 - Use of APEC Logo and Acronym
 - APEC Publication Policy
 - Selection, Terms and Functions of Lead Shepherds of APEC WGs
 - Guidebook on Financial Procedures
 - Guidel ines for Hosting APEC Meetings
 - Guidelines on APEC Database Projects
 - Guidelines on Information Sharing Among APEC Fora
 - Guidelines for Evaluation and Reporting System for APEC Projects (continued overleaf)

Collective Performance Indicators

Member economies representatives, in particular the SOM Chair and Fora Chairs/Lead Shepherds/host economies express satisfaction with Program Director's support and delivery of agreed services. No complaints received by Executive Director.

Executive Director's deployment of staff is considered by the SOM and Fora Chairs to be in line with agreed support requirements.

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	 Implementation of the New Document Access Policy Guidelines on ECOTECH Activities 		
	 Guidelines for Business/Private Sector Involvement in Activities of CTI, ESC, EC and their Sub-fora 		
	 Guidelines for Updating and Reporting System for IAPs Primary Responsibility: Program Directors as assigned to fora 	This column not aligned with L hand column	
	C Providing comprehensive information on relevant activities of other APEC fora, including Leaders/Ministerial/SOM tasking Primary Responsibility : Program Directors as assigned to fora	For a have information at hand when planning activities	
	D Representing the interests of particular fora in the secretariat's general service areas (public affairs, the APEC website, and the project funding/management process) and acting as necessary as a channel of communication and coordination. Primary Responsibility: Program Directors as assigned to fora	Accurate and timely flows of information maintained	Deleted: S
Ī	E Managing the production of publications on behalf of fora including collating information, sourcing printers/proofreaders/Internet authoring and distribution.	Publications produced in accordance with APEC Publication Policy	Deleted: i
	Primary Responsibility: Program Directors as assigned to fora Support from: Director (Public Affairs), Publications Manager, Director (IT)		
	F Providing preparatory advice to fora and project proponents on formulation and financing of projects, managing applications to	Fora/project proponents fully advised of relevant procedures and	Deleted: F
	BMC for APEC Operational and TILF account funding and providing BMC with independent advice on levels of support/participation, TILF linkage (for TILF projects), possible overlaps, and conformity with financial guidelines Responsibility: Director (Finance), Project Coordinator, Program Directors as assigned to fora	requirements. Project applications to BMC are accompanied by accurate and complete secretariat commentary. No surprises in BMC meeting.	Deleted: S

G Providing electronic support to virtual taskforces
Responsibility: Director (IT)
Support from: Program Directors as assigned to fora

Cost:

Support provided to maximise efficiencies of electronic communications, within secretariat resources

Output II: Support for SOM Chair This output involves delivery of support services to the SOM Chair **Output Description Collective Performance Indicators** A Providing analysis, advice and administrative support to the SOM Support delivered in a timely and proactive way which meets with the Chair on substantive and procedural issues approval of the SOM Chair. Primary Responsibility: Executive Director, Special Assistant to Executive Director (ED) Support from: Relevant Program Directors B Drafting documentation for SOM Meetings, including; - Detailed notes and Chair's Summary Record Annual tasking statements Executive Director's Report Other papers as requested by the SOM Chair. Primary Responsibility: Special Assistant to ED Support from: Relevant Program Directors C Documentation for annual Ministerial Meeting including: - Annual Report on ECOTECH Activities CTI Annual Report Economic Committee Annual Report - Annual Overview of APEC Activities in Sustainable Development Primary Responsibility: Program Directors for relevant fora D Management of the annual IAP collation and distribution process Secretariat responsibilities undertaken in accordance with the Primary Responsibility: CTI Coordinator Guidelines for Updating and Reporting System for IAPs and the Support from: Director (Information Systems) timeframes agreed with the SOM Chair

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- Managing press contacts and liaison at SOMs
- Drafting press releases
- Providing APEC Brochure and Update publications for distribution
- by the SOM Chair
 Assisting with information distribution to media through secretariat email journalist gateway

Primary Responsibility: Director (Public Affairs)

Support from: Program Directors

F Liaison with the SOM Chair on behalf of the EC, ESC, CTI and BMC Chairs

Primary Responsibility: Relevant Program Directors

Cost:

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Output III: Management of the APEC Operational and TILF Accounts

This output involves delivery of financial management services for APEC-funded projects. These projects are designed to build capacity in support of the objectives of APEC Leaders and Ministers.

	Output Description	Collective Performance Indicators
Α	Disbursement of funds for approved projects in liaison with	Checklists of administrative requirements supplied to project
	relevant project proponents and fora.	overseers. Funds disbursed on time and according <i>Guidebook on Financial Procedures</i> . Project evaluation and progress reports
В	Providing advice to fora and project proponents on project	submitted to the BMC. Project proponents and the BMC satisfied with
	implementation processes including contracts and tendering	secretariat inputs.
	(Requests for Proposals -RFPs)	
	Primary Responsibility: Director (Finance) <u>Support from:</u> Project Coordinator, Program Directors whose fora propose projects.	
C	'ost:	

Output IV : Public Affairs/Provision of Information on APEC

This output involves delivery of information on APEC to academics, business, and the general public. It includes both generic information on APEC and its objectives as well as specific support to fora and their activities.

	Output Description	Collective Performance Indicators
A	Production of general information resources on APEC	Information about APEC readily accessible and responsive approach to
	- APEC Update publication (at least twice annually)	enquiries, positive response to requests for media briefings and
	- APEC Brochure publication (once annually)	speeches; website updated as and when required and reviewed bi-
	- APEC video (as required)	monthly, all meeting documents archived in hard copy and, where
	 APEC posters for exhibition purposes 	possible, electronically.
	Primary Responsibility: Director (Public Affairs), Publications	
	Manager	
	Support from: All Program Directors	
В	Marketing APEC publications in accordance with the APEC	
	Outreach Strategy	
	<u>Primary Responsibility</u> : Director (Public Affairs), Publications	
	Manager	
C	, & 1	
	Procedures for Issuing Press Advisories/Releases from the APEC	
	Secretariat	
	Primary Responsibility: Director (Public Affairs)	
	Support from: All Program Directors	
_		
D	8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	secretariat Drimony Bosponsibility Director (Public Affeirs)	
	Primary Responsibility: Director (Public Affairs)	
	Support from: All Program Directors	

E Support for Fora Chairs in Media Relations.

Primary Responsibility: Director (Public Affairs)

Support from: All Program Directors

Website uploading: Director (Information Systems)

F Secretariat Website

<u>Primary Responsibility</u>: Director (Information Systems) Content update responsibility: All Program Directors, IT Staff, Librarian

G Management of APEC document access policy, including procedures for collection of meeting documents, and maintenance of archives of APEC meeting documents and other publications. Report to the BMC annually on document access policy and any problems encountered.

<u>Primary Responsibility</u>: Librarian Support from: All Program Directors.

- H Provision of Current Awareness Service to member economies Primary Responsibility: Librarian
- I Provision to ABAC and Internet publication of quarterly *Business Briefing Newsletters* publication on key APEC activities

 <u>Primary Responsibility</u>: Program Director assigned to ABAC
- J Management of intellectual property (APEC logo, copyright for publications and data) on behalf of APEC members and provision of relevant advice to them.

<u>Primary Responsibility</u>: Director (Administration), Director (Public Affairs)

Support from: All Program Directors.

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Responsibilities of PSM fulfilled in accordance with Responsibility and Timing Table to Update APEC Documents

PSMs deliver a full set of meeting documents to library immediately following meetings.

K Maintenance of a comprehensive manual of APEC Policies and Procedures containing the guidelines listed in Output 1 B
 Primary Responsibility: Program Director (Management Issues)
 Support from: Director (Administration), All Program Directors.

All policies and procedures reviewed internally at least annually and changes/updates recommended where appropriate.

L Secretariat representation at APEC fairs
Primary Responsibility: Relevant Program Directors
Support from: Director (Public Affairs).

Representation undertaken in accordance with the *Guidelines on APEC Secretariat's Participation in Exhibitions*.

Cost:

Output V : APEC Project evaluation				
This output involves assistance to the Budget and Management Committee and ESC in assessing completed APEC projects.				
Output Description	Collective Performance Indicators			
 A Administering the <i>Guidelines for Project Evaluation</i> as follows: Proactive liaison with APEC fora to ensure that progress and evaluation reports conform to Guidelines Advice to the BMC and the ESC on the progress and evaluation of specific projects Primary Responsibility: Project Coordinator Support from Director (Finance), Program Directors whose fora undertake projects 	Progress and evaluation reports supplied to BMC conform with procedures. Secretariat input on project evaluation regarded by the BMC and the ESC as proactive and constructive.			
B Providing advice to the BMC on the development and implementation of the APEC project evaluation guidelines Primary Responsibility: Project Coordinator Support from Director (Finance), Program Directors whose fora undertake projects Cost:				

Output VI: Research and Analysis Support This output involves supporting research and analysis as requested by APEC fora. Output Description **Collective Performance Indicators** A Research requested by APEC fora, subject to approval on a case by Research delivered in a cost-efficient way and to the satisfaction of the case basis. commissioning fora Primary Responsibility: Director (Research and Analysis) Research synergies and information flows maximised. Support from: Program Directors for fora requiring research B Liaison with APEC Study Centres and PECC Primary Responsibility: Director (Research and Analysis) Support from: Program Directors for fora requiring research. C Support, within the resources of the secretariat library, for researchers on APEC. Primary Responsibility: Librarian D Maintenance of matrix of information gathering and Secretariat fulfills responsibilities as set out in the September 1998 analysis activities by APEC fora SOM decision. Primary Responsibility: Director responsible for information gathering and analysis E Updating the APEC TILF Information Directory Secretariat fulfills responsibilities four weeks before SOM III. Primary Responsibility: Program Directors as assigned to fora Support from: Director (Research and Analysis), Librarian, IT Specialist Cost:

Specific Output Targets for 1999		
Output Description	Collective Performance Indicators	
• Implementation of a new contacts database Primary Responsibility: Director (IT)	Effective system that meets requirements. Operational by 31 March (? Year).	

Intra-Secretariat Services Required to Produce Outputs

Service I: Communication and Information Services			
This service involves maintenance of operational capacities to facilitate current information flows and storage within the APEC Secretariat			
Service Description	Collective Performance Indicators		
A Maintaining an IT system to meet word processing, communication, database, website support, and other IT requirements. Primary Responsibility: Director (Information Systems) Support from: IT staff	Systems meet needs of APEC Secretariat users in a cost efficient way.		
B Maintaining a library of historical and current APEC-related material for reference or research by APEC Secretariat staff Primary Responsibility : Librarian			
C Maintaining a record management (storage and retrieval) system for APEC Secretariat working do cuments and correspondence. <u>Primary Responsibility</u> : Director (Administration) <u>Support from</u> : Program Directors, Support Staff			
Cost:			

F-1	Collective Performance Indicators
BMC and subsequent outturn reporting on it Cost effective and prudential management of expenditure in accordance with the Administrative Budget approved by the BMC.	
Cost effective and prudential management of expenditure in accordance with the Administrative Budget approved by the BMC.	d with secretariat performance
accordance with the Administrative Budget approved by the BMC.	•
Primary Responsibility: Director (Finance)	
Support from: Finance Staff	
· · · · · · · · · · · · · · · · · · ·	

Service III: Management Support

This service involves management of administrative systems and the terms and conditions of employment for secretariat locally-engaged staff. It also includes assistance to seconded staff.

Service Description	Collective Performance Indicators
A Assistance to seconded staff with the following administrative matters: - Facilitation of privilege and immunities - Liaison work with government departments - Obtaining visas for official travel - Assistance for newly arrived seconded staff, including Guidance Booklet for New Arrivals	Staff matters processed efficiently and according to policies and procedures. <i>Guidance Booklet for New Arrivals</i> updated each February.
B Administration of the following policies and procedures for locally - engaged staff: - Recruitment policy - Development of skills for learning - Terms and conditions for local staff - Annual review of performance	
C Property management: office equipment and security of premises Primary Responsibility: Director (Administration) Support from: Administration staff	
D Maintenance of a comprehensive manual of APEC Secretariat Internal Guidelines and Procedures (Refer to Annex III). Primary Responsibility: Director (Administration) Support from: All Program Directors.	All policies and procedures reviewed at least annually and changes/updates recommended where appropriate.
Cost:	

Service IV: Secretarial and Administrative Services

This service involves the provision of secretariat, logistical and wordprocessing services for professional staff and at SOM, CTI, ESC, BMC and EC meetings, as well as others held in Singapore.

	Service Description	Collective Performance Indicators
A	Word processing and administrative support to Program Directors	Accurate and timely services provided to Program Directors
В	Planning and organisation of conference facilities – management and support services for meetings held in Singapore, particularly at the APEC Secretariat.	
	<u>Primary Responsibility</u> : Director (Administration), Support Staff	
Co	ost:	

Specific Service Targets for 1999							
Output Description	Collective Performance Indicators						
Service IA							
Monitoring of secretariat's information systems to ensure Y2k compliance	Secretariat IT and electronic data management systems transit to 2000 with no problems						
Full implementation of virus scanning software with monthly updates	Any viruses eradicated within 2 days of detection.						
Primary Responsibility: Director (IT)							
Support from: IT Staff							
Service IB							
 Establishment a new training policy for PSMs and SSMs Preparation of a comprehensive inventory for secretariat assets 							
Liaison with Singapore MFA on new building for secretariat							
Primary Responsibility: Director (Administration)							
Support from: All Program Directors.							
Service IC							
Review implementation of records management/data storage	System reviewed in terms of operational effectiveness						
system							
Primary Responsibility: Director (Administration) Support from: All Program Directors.							
Support from. All Frogram Directors.							
Service IIB							
Undertake a review of all APEC Secretariat service contracts with	Any savings reported to the BMC and reflected in Admin Account						
a view to identifying cost savings							

SECRETARIAT PARTICIPATION IN APEC MEETINGS (JANUARY – SEPTEMBER 1999)

- 19th Meeting of Human Resources Development Working Group (HRDWG)
 (Santiago, Chile, 25-29 January)
- Sub-committee on Standards and Conformance Experts' Group (Wellington, New Zealand, 1-2 February)
- Early Voluntary Sectoral Liberalisation Experts' Group (Wellington, 2-4 February)
- Market Access Group (Wellington, 3 February)
- Infrastructure Workshop (Wellington, 3 February)
- Implementation of the Uruguay Round/Rules of Origin (Wellington, 3 February)
- Informal Experts' Group on the Mobility of Business People (Wellington, 3 February)
- Investment Experts' *Group* (Wellington, 3-4 February)
- Sub-committee on Customs Procedures (Wellington, 3-4 February)
- Government Procurement Experts' Group (Wellington, 3-4 February)
- Group on Services (Wellington, 4 February)
- Economic Outlook Task Force (Wellington, 4 February)
- Committee on Trade and Investment (Wellington, 5-6 February)
- Economic Committee (Wellington, 5-6 February)
- Sub-committee on Economic and Technical Cooperation (Wellington, 5-6 February)
- Preparatory meeting for the Ad Hoc Task Force on the Integration of Women in APEC (Wellington, 5-6 February)
- Senior Officials' Meeting I (Wellington, 8-9 February)
- Joint Fora Meeting (Wellington, 10 February)
- APEC Symposium on Intellectual Property Rights (Kitakyushu-city, Japan, 22-24 February)
- Meeting of Intellectual Property Rights Experts' Group (Kitakyushu-city, Japan, 25-26 February)
- 16th Meeting of Industrial Science and Technology Working Group (ISTWG) (Hong Kong, China, 2-4 March)
- 11th APEC Trade Promotion Working Group Meeting (Canberra, Australia, 9-12 March)
- 19th Telecommunications Working Group (TELWG) Meeting (*Miyazaki, Japan, 10-13 March*)
- 15th APEC Transportation Working Group Meeting (*Santiago*, 19-22 April)
- First Energy Working Group (EWG) Business Network Meeting (Oakland, USA, 21 April)
- Meeting of Chairs of Energy Working Group Expert Groups (Oakland, 21 April)
- 17th Meeting of Energy Working Group (*Oakland*, 22-23 April)
- 1999 APEC Infrastructure Workshop & Public Private Dialogue (Malaysia, 21-24 April)
- SME Ministerial Meeting (Christchurch, New Zealand, 26-28 April)
- Sub-committee on Standards and Conformance Experts' Group (Christchurch, 29-30 April)
- Informal Experts' Group on the Mobility of Business People (Christchurch, 30 April)
- Competition Policy and Deregulation Workshop (Christchurch, 30 April 1 May)

- Steering Group on Communicating the Impact of Liberalisation (Christchurch, 1 May)
- Sub-committee on Standard and Conformance (Christchurch, 1 May)
- Investment Experts' Group (*Christchurch*, 1-2 May)
- Early Voluntary Sectoral Liberalisation Experts' Group (Christchurch, 2-3 May)
- Ad Hoc Taskforce to Study ABAC's Proposal for an APEC Food System (Christchurch, 2 May)
- Group on Services (*Christchurch*, 2 *May*)
- Steering Group on the PECC Review of IAPs (Christchurch, 2 May)
- Committee on Trade and Investment (*Christchurch*, 3-4 May)
- Sub-committee on Economic and Technical Cooperation (Christchurch, 3-4 May)
- Senior Officials' Meeting II? (*Christchurch*, 6-7 May)
- Transportation Working Group Forum on Intermodalism and Satellite Based Transportation
 Technologies (Singapore, 5-7 May)
- XIV Tourism Working Group Meeting (Mexico, 11-14 May)
- 20th APEC Human Resources Development Working Group Meeting (Hong Kong, China, 11-14 May)
- APEC Fisheries Working Group 10 Conference (*Cairns*, *Australia*, 17-19 May)
- 12th Meeting of Marine Rescues Conservation Working Group (*Cairns*, 17-20 May)
- 2nd 1999 Meeting of ABAC (*Tokyo*, *Japan*, 21-23 May)
- Uruguay Round Seminar on WTO New Agreements (Tianjin, China, 24-26 May)
- APEC Study Centre Meeting (Auckland, 29-30 May)
- APEC Study Centres Consortium Conference (Auckland, 31 May 2 June)
- APEC Investment Mart (Seoul, Korea, 2-5 June)
- ATCEG Meeting (*Tokyo*, 7-10 June)
- Meeting on the Economic Outlook (Santiago, 14-15 June)
- IEG Training on Strategies to Identify and Facilitate Investment in Specific Areas (APEC Secretariat, Singapore, 15-17 June)
- Women in Exporting Business Seminar (Wellington. 19-20 June)
- Women Leaders Network Meeting (Wellington, 20-23 June)
- Informal Writing Workshop for the Framework for Integration of Women into APEC (Wellington, 24 June)
- APEC Business Symposium on Prosperity for Our Region(Auckland, 24-26 June)
- APEC Student Company Achievers' Forum (Auckland, 25-29 June)
- Informal Senior Officials' Meeting (Auckland, 27 June)
- Electronic Commerce Steering Group Meeting (Auckland, 27-28 June)
- Trade Liberalisation Seminar (Auckland, 28 June)
- Meeting of APEC Ministers Responsible for Trade (Auckland, 29-30 June)
- APEC Trade Roundtable (Auckland, 30 June)
- Budget and Management Committee (APEC Secretariat, 5-7 July)
- APEC Forum on HRD 1999 (*Chiba*, 14-15 July)
- IPEG IX (Guadalajara, Mexico?, 15-17 July) ?spell out
- First APEC Automotive Dialogue Meeting (*Bali, Indonesia, 26-27 July*)
- 3rd APEC HRD Ministerial Meeting (Washington DC, USA, 27-29 July)
- APEC Seminar on Start-Up Companies and Venture Capital (*Taipei*, 28-30 July)
- Sub-committee on Standards and Conformance Experts' Group (Rotorua, New Zealand, 4-5 August)
- Early Voluntary Sectoral Liberalisation Energy Experts' Group (Rotorua, 5 August)

- Sub-committee on Customs Procedures (Rotorua, 5-7 August)
- Investment Experts' Group Seminar (*Rotorua*, 5-7 August)
- Sub-committee on Standards and Conformance Workshop (*Rotorua*, 6 August)
- Informal Experts' Group on the Mobility of Business People (Rotorua, 6-7 August)
- Sub-committee on Standards and Conformance (Rotorua, 7-8 August)
- Tourism Working Group Task Force Meeting (APEC Secretariat, 4-5 August)
- Infrastructure Workshop (*Rotorua*, 7 August)
- Market Access Group (Rotorua, 7 August)
- Group on Services (*Rotorua*, 7-8 August)
- Economic Outlook Taskforce (*Rotorua*, 8 August)
- Government Procurement Experts' Group (*Rotorua*, 8 August)
- Ad Hoc Task Force to Study ABAC's Proposal for an APEC Food System (Rotorua, 8 August)
- Working Group on Trade Promotion Steering Group (Rotorua, 8 August)
- Committee on Trade and Investment (*Rotorua*, 9-10 August)
- Economic Committee (*Rotorua*, 9-10 August)
- Sub-committee on Economic and Technical Cooperation (Rotorua, 9-10 August)
- Task Force on the Integration of Women in APEC (*Rotorua*, 9-10 August)
- Senior Officials' Meeting III?(Rotorua, 12-13 August)
- 17th IST Working Group Meeting (*Seattle*, *USA*, 15-20 August)
- 15th Tourism Working Group Meeting (*Lima*, *Peru*, 2-3 *September*)
- Informal Senior Officials' Meeting (Auckland, 7-8 September)
- 11th APEC Ministerial Meeting (*Auckland*, 9-10 September)
- 7th APEC Economic Leaders' Meeting (*Auckland*, 12-13 September)

PARTICIPATION ISSUES

Since October 1998, the Secretariat has received the following requests:

- A letter from Argentina in October 1998 applying for participation, as a guest, in EWG, TID and ATC activities;
- A letter from Mongolia in December 1998 requesting renewal of its guest status in TP;
- A letter from India in February 1999 requesting renewal of its guest status in EWG;
- A letter from Mongolia in March 1999 requesting renewal of its guest status in EWG; and
- A letter in March 1999 from Asia-Pacific Broadcasting Union (ABU) applying for participation, as a guest, in TEL activities;
- A letter from Bangladesh in April 1999 requesting for participation, as a guest, in the EWG activities:
- A letter in July 1999 from Asia Oceania Electronic Messaging Association (AOEMA) applying for participation, as a guest, in TEL activities; and
- A letter in August 1999 from Global Telecommunications Action Committee (GTAC) applying for participation, as a guest, in TEL activities.

During the same period, the Secretariat was also informed of the following requests/proposals:

- A proposal in November 1998 for continued participation of World Travel and Tourism Council (WTTC), as a guest, in TWG activities;
- A proposal in November 1998 to invite International Telecommunication Union (ITU) to attend TEL meetings and activities in connection with the Center of Excellence activities:
- A proposal in January 1999 to invite International Energy Agency (IEA) to attend an meeting of an EWG Expert Group in March 1999, as a guest;
- A proposal in March 1999 to invite the Network of Aquaculture Centres in Asia Pacific (NACA), Southeast Asian Fisheries Development Centre (SEAFDEC), International Centre for Living Aquatic Resource Management (ICLARM), and the Intergovernmental Organization for Marketing and Technical Advisory Service for Fishery Products in the Asia and Pacific Region (INFOFISH) to attend the tenth meeting of FWG (FWG10) in May 1999, as guests;

- A proposal in April 1999 to invite the Southeast Asian Program in Ocean Law, Policy and Management (SEAPOL) to attend the 12th meeting of MRC (MRC12) in May 1999, as a guest; and
- A proposal in May 1999 to invite SEAPOL to attend the 13th meeting of MRC (MRC13) in 2000, as a guest.

In July 1999, the Secretariat received a verbal request from Colombia to requesting attendance in Auckland meetings. The Secretariat was informed later that no written request will be followed by Colombia.

Since November 1998, SOM has made the following decisions on non-member participation:

- Approval, in December 1998, for the proposal to invite WTTC to participate in TWG
 activities as a guest, on the understanding that TWG does not hold its activities in the
 areas of political sensitivity;
- Approval, in December 1998, for the proposal to invite ITU to attend TEL meetings
 and activities in connection with the Center of Excellence activities as guest; on the
 understanding that TEL does not hold its activities in the areas of political sensitivity;
- Approval, in February 1999, for the request from Mongolia to renew its guest status in TP;
- Approval, in February 1999, for the proposal to invite IEA to attend an EWG Expert Group meeting in March 1999 as a guest;
- Approval, in April 1999, for the request from India to renew its guest status in EWG;
- Approval in April 1999 for the proposal to invite NACA, SEAFDEC, ICLARM and INFOFISH to attend FWG10 in May 1999 as guests;
- Approval, in May 1999, for the request from Mongolia to renew its guest status in EWG; and
- Approval, in August 1999, for the proposal to invite SEAPOL to attend MRC13 in 2000.

Since November 1998, APEC for have made the following decisions on non-member participation:

- TWG decided in November 1998 to accept the proposal for continued participation by WTTC in TWG;
- TEL decided in November 1998 to accept the proposal to invite to attend TEL meetings and activities in connection with the Center of Excellence activities
- EWG did not reach consensus in January 1999 to accept the request from Argentina to participate in EWG activities as a guest;
- TP decided in January 1999 to accept the request from Mongolia to renew its guest status in TP;
- ATC did not reach consensus in February 1999 to accept the request from Argentina to participate in ATC activities as a guest;
- EWG decided in February 1999 to accept the proposal to invite IEA to attend an EWG Expert Group meeting in March 1999;
- EWG decided in March 1999 to accept the request from India to renew its guest status in EWG;
- FWG decided in March 1999 to accept the proposal to invite NACA, SEAFDEC, ICLARM and INFOFISH to attend FWG10 in May 1999;
- EWG decided in April 1999 to accept the request from Mongolia to renew its guest status in EWG;
- MRC did not reach consensus in April 1999 to accept the proposal to invite SEAPOL to attend MRC12 in May 1999;
- EWG did not reach consensus in May 1999 to accept the request from Bangladesh to participate in EWG activities; and
- MRC decided in May 1999 to accept the proposal to invite SEAPOL to attend MRC13 in 2000.

List of Speeches, Interviews and Articles Written by Ambassador Timothy Hannah Executive Director and Ambassador Serbini Ali Deputy Executive Director APEC Secretariat

1.	APEC 1999: Agenda for Economic Recovery and Business Facilitation
1.	Article for <i>Trade Route Asia Pacific</i> Magazine – 1999
2.	The Impact of Multilateral Trading Agreements in Asia
۷.	Article for Economic Bulletin – January 1999
3.	APEC: Opportunities and Challenges for the Peruvian Business Sector
3.	Lima, Peru
	21 January 1999
4.	Presentation at the Seminar: "Asian & Russian Crisis and Latin America"
→.	Lima, Peru
	22 January 1999
5.	"APEC and Business: Partners in Regional Recovery and Development"
5.	Utech Asia '99, Singapore, 16 March 1999
6.	Agenda Item 3: Overview from the Sec retariat by the Executive Director
0.	Budget & Management Committee Meeting
	APEC Secretariat, Singapore
	23 March 1999
7.	Remarks to General Motors Public Policy Conference
7.	Regent Hotel, Singapore
	15 April 1999
8.	Remarks to Y2K Symposium Press Conference
0.	Shangri-La Hotel, Singapore
	21 April 1999
9.	APEC and the WTO: Two Tracks to Trade Liberalisation
,.	Remarks to European Union Embassy Representatives
	German Centre, Singapore
	23 April 1999
10.	Remarks to Policy Level Group on Small & Medium Enterprises
	Christchurch, New Zealand
	26 April 1999
11.	Remarks to The Sixth APEC SME Ministerial Meeting
	Christchurch, New Zealand
	27-28 April 1999
12.	Remarks on the Secretariat's Accountability Statement to SOM II
	Christchurch, New Zealand
	7 May 1999
13.	Remarks to Second Meeting of APEC Business Advisory Council in 1999
	Tokyo, Japan
	21-23 May 1999
14.	Lecture to Foreign Affairs College on
	The Role of APEC in the Asia-Pacific Region
	Beijing, China
	21 June 1999

Remarks on the Secretariat's Accountability Statement to SOM III
Rotorua, New Zealand
12-13 August 1999
Report to Third HRD Ministerial Meeting
Washington DC, USA
28-29 July 1999
Presentation to the Fifth Conference of the ICFTU-APLN
Wellington, New Zealand
15 August 1999
Interview by El Peruano
22 January 1999
Interview by The Straits Times
10 March 1999
Interview by the South China Morning Post
16 April 1999
Interview by Computer Times
6 May 1999
Interview by Nihon Keizai Shimbun
8 July 1999
Interview by Network Televisa-Eco
20 July 1999
Interview by CNBC
24 August 1999
Interview by the South China Morning Post
25 August 1999

Summary Statistics for the APEC Website

From 1 October 98 to 31 July 99 (excluding February 99 data)

1. General statistics (9 months)

Total successful requests: 1,801,588

Average successful requests per day: 6,574

Total data transferred: 19,139 MB

Average data transferred per day: 69.9MB

2. Monthly Report (Requests for pages)

Oct 98: 351,231

Nov 98: 347,195

Dec 98: 190,326

Jan 99: 141,654

Feb 99: not available (due to data clash)

Mar 99: 138,071

Apr 99: 142,049

May 99: 169,918

June 99: 169,339

July 99: 151,805

3. Top 10 Downloaded APEC Publications

- 1) 1997 APEC Economic Outlook: 1420
- 2) The Impact of Trade Liberalization in APEC: 1304
- 3) 1998 APEC Economic Outlook: 1167
- 4) Infrastructure Development In APEC: 1055
- 5) The Impact of Investment Liberalisation in APEC: 870
- 6) Selected APEC Documents, 1997: 697
- 7) The Impact of Subregionalism in APEC: 566
- 8) Government Procurement: 500
- 9) SME Guidebook: 476
- 10) APEC Financial Procedures Guidebook: 453

List of Documents available in Secretariat's website

(Website URL: http://www.apecsec.org.sg)

as of 20 August 1999

HTML Mode (Viewable)

- 1. Background information on APEC (APEC Brochure, 1999 version)
- 2. Calendar of APEC Activities (monthly update)
- 3. APEC Publication list and order form
- 4. APEC Economic Leaders' Declarations (1993 1998)
- 5. Joint Statements of APEC Ministerial Meetings (1989 1998) * including all the Sector Ministerial Meetings held in 1999
- 6. Update on Activities within different APEC fora * including 9 working groups, CTI, EC, BAC, PLG-SME and ATC.
- 7. Contact point and economic indicators of each member economy
- 8. Economic profile for member economies (yearly update)
- 9. ABAC report to Economic Leaders (1996 1997)
- 10. APEC Electronic Book Resources (APEC Youth network)
- 11. Reports from APEC Eminent Persons Group (1993, 1994 & 1995)
- 12. Reports from Pacific Business Forum (PBF) (1993 & 1994)
- 13. CTI Annual Report to Ministers (1996 -1998)
- 14. APEC Financial Guidebook
 - * including Operational Account and TILF Special Account.
 - ** including the Face Sheet and Application form
- 15. List of contact agencies for Government Procurement
 - * including linkages to websites maintained by member economies
- 16. 1995 Osaka Action Agenda.
- 17. MAPA '96 (Manila Action Plan for APEC)
- 18. Vancouver Product Line (1997)
- 19. 1998 Kuala Lumpur Statements
- 20. APEC Business Travel Handbook
- 21. APEC regulations and policies
- 22. Selected documents for CTI Sub-Committee on Standard and Conformance
- 23. Compendium on Rules of Origin
- 24. APEC Deregulation Report (1997 1998)
- 25. APEC InfraNet (Infrastructure Network)

- 26. International Commercial Disputes : A Guide to Arbitration and Dispute Resolution in APEC Member Economies, 1999
- 27. Papers from the Government Procurement Seminar, February 1999
- 28. Option for Investment Liberalization and Business Facilitation to Strengthen the APEC Economies
- 29. Blueprint for Customs Modernization
- 30. Background Report on Electronic Commerce 1998

FTP site (Downloadable)

- 1. APEC Economic Outlook (1996 1998)
- 2. CTI Annual Report to Ministers. (1996 1998)
- 3. APEC Roundtable on "Best Practices" in Infrastructure Development
- 4. ABAC Report to Economic Leader (1996 and 1997)
- 5. Update on Activities within APEC (June, 1999 version)
- 6. Osaka Action Agenda, 1995
- 7. APEC Investment Guidebook, 3rd Edition 1998 (Internet version)
- 8. APEC Investment Guidebook, 3rd Edition 1996 (Gbook version)
- 9. Selected APEC Documents, 1989-1994
- 10. MAPA IAPs, CAPs (1996)
- 11. Selected APEC Documents, 1996
- 12. Selected APEC Documents, 1997
- 13. Selected APEC Documents, 1998
- 14. APEC Financial Guidebook.
- 15. Compendium on Rules of Origin
- 16. Blueprint for the Customs Modernization
- 17. Help Your Business Grow: Guide for SMEs in the APEC Region
- 18. APEC Database of Transportation Technology Research
- 19. Vancouver Product Line
- 20. 1998 Kuala Lumpur Statements
- 21. Member Economies' Individual Action Plans (IAPs), 1997 and 1998
- 22. Gender Issues
- 23. Infrastructure Development in APEC, 1997
- 24. The Impact of Trade Liberalization in APEC, 1997
- 25. The Impact of Investment Liberalization in APEC, 1997
- 26. The Impact of Sub-regionalism in APEC, 1997
- 27. Development of Electronic Commerce in APEC
- 28. Development of Electronic Commerce in International Organizations
- 29. Retrospective on the APEC Economic Committee (1995 1998)
- 30. Economic Outlook Symposium 1998
- 31. Towards an Information Society: Developments in APEC
- 32. The Impact of Expanding Population and Economic Growth on Food, Energy and the Environment: Proceedings of the FEEEP Symposium
- 33. The Impact of Expanding Population and Economic Growth on Food, Energy and the Environment: Task Force on Food 1997 Progress Report and Analytical Studies
- 34. Infrastructure and Sustainable Development : Proceedings of the 1998 Public Business/Private Sector Dialogue
- 35. Report to APEC Economic Leaders, Building Sustainable Prosperity in APEC : Options for Possible Joint Actions
- 36. 1998 Report on Economic & Technical Cooperation to the 10th APEC Ministerial Meeting

- 37. 1998 Report of the Executive Director, APEC Secretariat to the 10th APEC Ministerial Meeting
- 38. International Commercial Disputes: A Guide to Arbitration and D ispute Resolution in APEC Member Economies, 1999
- 39. Cost and Productivity Trends and Patterns of Specialization in APEC
- 40. Aspects of Market Integration
- 41. Trade and Environment Workshop, 1998 Proceedings
- 42. Survey on Trade-Related Environmental Measures and Environmental-Related Trade Measures in APEC
- 43. APEC Investment Regimes Guidebook, 4th Edition, 1999
- 44. APEC Air Shipment of Live and Fresh Fish and Seafood Guidelines

Virtual Library (Downloadable)

Summary Reports of APEC Fora and all meeting documents available in electronic format (since January, 1998)

Database

APEC Project Database APEC TILF Information Directory

Field CodeChanged

AVAILABLE APEC PUBLICATIONS

Last update on 19 August 1999

APEC Business Advisory Council

APEC Means Business: Restoring Confidence, Regenerating Growth, 1998 APEC #98-AB-01 ISBN 971-92060-0-4 (Price: Free)

APEC Means Business: ABAC's Call to Action, 1997

APEC #97-AB-01 ISBN 9810096410 (Price: Free)

APEC Means Business: Building Prosperity for our Community, 1996 APEC #96-AB-01 ISBN 9810081987 (Price: Free)

APEC Secretariat

Selected APEC Documents 1998

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Total Sales Revenue (Estimated) For the Year 1999 As at 31 July 1999

	,	Jan-1999 S\$	F	Feb-1999 S\$	N	Mar-1999 S\$	Α	pr-1999 S\$	ı	May-1999 S\$	J	Jun-1999 S\$		Jul-1999 S\$,	Aug-1999 S\$	S	Sep-1999 S\$	O	oct-1999 S\$	N	ov-1999 S\$	De	c-1999 S\$
Total Publications Sold Gross Publication Sales	\$	56 1,768.00	\$	122 1,991.50	\$	69 1,608.50	\$	42 940.90	\$	240 5,428.80	\$	89 1,737.40	\$	42 943.10										
Credit Sales Cyber Bookstore Australian Study Ctr Select Books InfoSvcs (HK) Brunei Press Resellers(Invoice) Cash/Cheque	\$ \$ \$ \$ \$ \$ \$ \$	367.00 - - - - - - - 1,401.00	\$ \$ \$ \$ \$ \$ \$ \$ \$	50.00 153.00 - 1,418.50 - - - 370.00	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$	240.00 34.00 - 96.60 - 197.50 - 1,040.40		360.00 - - 67.90 - - - 513.00	\$ \$ \$ \$ \$ \$ \$ \$ \$	297.00 57.80 48.00 329.00 - - 14.00 4,683.00	\$ \$ \$ \$	374.00 - - 147.00 - - - 1,216.40	\$ \$ \$ \$ \$ \$ \$	105.00 - - 47.60 500.50 - - 290.00	\$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$ \$ \$ \$	- - - - - -	* * * * * * * *	- - - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$	- - - - - -	\$ \$ \$ \$ \$ \$ \$	-
Less 3% Commission Discounts Net Sales Revenue	\$ \$	11.83 - 1,756.17	\$	3.10 - 1,988.40	\$	10.42 - 1,598.08	\$	15.20 - 925.70	\$ \$	13.93 316.50 5,098.37	\$	16.00 - 1,721.40	\$ \$	3.81 - 939.29	\$ \$	- -	\$	-	\$	-	\$	-	\$	-

Note:

^{*} Gross Publication Sales: Value of books sold to customers/booksellers. Excludes mailing fee & handling fee.

^{*} Discounts: One time discounts given on sales orders.

ANNEX H

	Total S\$
	660
\$	14,418.20
\$	1,793.00
\$	244.80
\$	48.00
\$	2,106.60
\$	500.50
\$	197.50
\$	14.00
\$	9,513.80
\$	74.29
\$	316.50
7	2.3.00
\$	14,027.41

Revenue for Administrative and Operational Accounts 01 January to 31 July 1999

	Amount USD	Total USD
(1) 1999 Members' Contributions received as at 31 July 1999		
Australia	224,000	
Brunei	50,000	
Canada	303,000	
Chile	50,000	
People's Republic of China	258,000	
Hong Kong, China	92,000	
Indonesia	50,000	
Japan	601,000	
Republic of Korea	198,000	
Russia	135,000	
Malaysia	50,000	
Mexico	134,000	
New Zealand	92,000	
Papua New Guinea	0	
Peru	50,000	
Philippines (Note 1)	0	
Singapore	92,000	
Chinese Taipei	158,000	
Thailand	50,000	
United States of America	601,000	
Viet Nam	50,000	3,238,000
(2) Bank Interest (January - July 1999)		126,400
(3) Publication Sales (January - July 1999)	8,300	
(4) Other Income (January - July 1999)		5,600
Total	_	3,378,300

Note:

^{1.} Philippines' contribution of US\$50,000 was received on 13 August 1999

Revenue for TILF Special Account 01 January to 31 July 1999

	Total USD
(1) 1999 Contribution received on 12 June 1999	4,201,300
(2) Bank Interest (January - July 1999)	165,300
Total	4,366,600

Revenue for TILF Special Account 01 January to 31 July 1999

	Total USD
(1) 1999 Contribution received on 12 June 1999	4,201,300
(2) Bank Interest (January - July 1999)	165,300
Total	4,366,600

Projects Financed by Operational Account Status of Approved Budget & Actual Expenditure (01.01.97 - 31.07.99)

	1997 F	Projects	1998 I	Projects	1999 Projects		
	Approved	Disbursement	Approved	Disbursement	Approved	Disbursement	
	Budget		Budget		Budget		
	(US\$)	(US\$)	(US\$)	(US\$)	(US\$)	(US\$)	
A. <u>WORKING GROUPS</u>							
1. Energy Working Group	242,850	162,197	224,600	34,763	289,100	18,315	
2. Fisheries	76,100	75,643	19,388	5,436	216,130	28,784	
Human Resources Development	210,055	162,965	316,866	166,429	224,330	8,116	
4. Industrial Science & Technology	168,750	124,280	194,750	58,359	313,050	12,163	
5. Marine Resources Conservation	107,260	94,805	153,700	48,905	152,650	14,766	
6. Telecommunications	253,164	161,836	225,000	195,778	266,900	37,700	
7. Tourism	154,000	149,018	68,700	48,700	123,764	4,435	
8. Trade and Investment Data	32,200	32,200	84,400	78,790	4,350	-	
9. Trade Promotion	19,500	19,500	7,000	2,656	-	-	
10. Transportation	55,000	50,000	165,750	49,750	185,300	-	
B. <u>COMMITTEES/AD-HOC GROUPS</u>							
Committee on Trade and Investment	193,675	107,114	305,573	180,082	227,475	108,722	
2. Economic Committee	72,000	54,550	138,000	74,867	190,600	-	
3. SME Policy Level Group	203,800	170,759	160,000	18,021	70,000	-	
4. Senior Officials' Meeting	-	-	-	-	136,200	55,000	
5. Finance Ministers' Technical Working Group	-	-	-	-	25,658	17,881	
6. SOM Sub-Committee & Economic Technical Cooperation	-	-	-	-	11,425	-	
TOTAL	1,788,354	1,364,867	2,063,727	962,536	2,436,932	305,882	

Projects Financed by TILF Special Account Status of Approved Budget & Actual Expenditure (01.05.97-31.07.99)

	1997 Projects		1998 P	rojects	1999 Projects			
	Approved		Approved		Approved			
	Budget	Disbursment	Budget	Disbursment	Budget	Disbursment		
	(US\$)	(US\$)	(US\$)	(US\$)	(US\$)	(US\$)		
A. <u>WORKING GROUPS</u>								
1. Energy Working Group	739,720	595,293	391,950	115,000	284,000	13,600		
2. Fisheries	-	-	75,000	75,000	84,005	-		
3. Human Resources Development	500,000	339,181	548,400	160,297	-	-		
4. Industrial Science & Technology	-	-	148,000	-	-	-		
5. Telecommunications	212,000	83,222	181,000	72,400	63,000	-		
6. Trade and Investment Data	-	-	84,500	64,123	-	-		
7. Transportation	168,644	61,281	-	-	67,000	-		
B. <u>COMMITTEES/AD-HOC GROUPS</u>								
1 Committee on Trade and Investment	1,477,098	810,245	1,855,835	775,006	2,252,113	8,326		
2 Economic Committee	148,000	118,041	342,000	122,818	-	-		
3 SME Policy Level Group	480,800	422,180	110,000	34,046	-	-		
TOTAL	3,726,262	2,429,443	3,736,685	1,418,690	2,750,118	21,926		

1999 Administrative Account as at 31 July 1999

		Approved Budget US\$	Actual Expenditure US\$
(1)	TRAINING/SEMINARS		
1.1	Course fees, registration fees and related items	10,000	1,727
(2)	PUBLICATIONS		
2.1	Publication of APEC Literature	65,000	26,151
2.2	Support for press media and outreach programs	10,000	649
		75,000	26,800
(2)	I IDD A DV		
(3) 3.1	<u>LIBRARY</u> Subscriptions	8,000	3,012
3.1	General reference books/Encyclopedia	3,500	714
3.3	Databases	20,000	6,173
3.4	CD ROMs and others	3,300	124
3.5	Scanning	17,400	500
		52,200	10,523
(4)	DUDI IC DEL ATIONO		
(4) 4.1	PUBLIC RELATIONS Official functions/Receptions	12,000	4,978
4.2	Others	8,000	1,117
		20,000	6,095
(5)	EQUIPMENT		
5.1	Office equipment, funiture and fittings, etc	40,000	32,769
(6)	TRAVEL		
6.1	Exec-Dir/Deputy Exec-Dir	105,000	42,186
6.2	Professional Staff	435,000	211,471
6.3	Support Staff	48,800	17,983
6.4	Other related expenses	5,000	
		593,800	271,640
(7)	PERSONNEL - SUPPORT STAFF		
7.1	Recruitment costs	4,000	_
7.2	Salaries and bonus	739,200	300,563
7.3	Insurance	27,000	19,750
7.4	Others	3,000	58
		773,200	320,371
(0)	DECEADOH AND ANALYCIC		
(8) 8.1	RESEARCH AND ANALYSIS Research work	10,000	_
0.1	Research work	10,000	
(9)	<u>ADMINISTRATION</u>		
9.1	Communications	211,000	32,362
9.2	Professional Fees	13,000	4,597
9.3	Maintenance/Insurance of vehicles	19,000	6,740
9.4 9.5	Stationery Postage and courier charges	41,700 47,000	9,890 25,798
9.6	Office and building maintenance	51,300	24,096
9.7	Others	13,000	6,104
		396,000	109,587
			
(9)	ACDS	55 000	20.404
9.1	Operational Costs	75,900 25,000	20,101
9.2 9.3	Development Costs Miscellaneous Expenses	35,000 10,000	18,094 1,400
1.3	Miscenaneous Expenses	120,900	39,595
		140,700	
	ТОТАТ	2 001 100	010 107
	TOTAL	2,091,100	819,107

APEC Operational & Administrative Accounts: Uncommitted Reserves as at 31 July 1999

	US\$
Uncommitted reserves as at 31 December 1998	848,209
Add	
Returned funding for expired 1997 & 1998 projects (HRD 02/97, IST 04/97, MRC 01/97, CTI 11/97, SME 02/97, SME 04/97 & FWG	96,791 01/98)
Returned funding for reprogrammed 1999 projects (TID 01/99, EC 02/99 & ESC 01/99)	118,745
1999 mid-year savings from Administrative Account	116,100
Bank interest income (1.1.99 to 31.7.99)	126,393
Net publications sales (1.1.99 to 31.7.99)	8,347
Other income (1.1.99 to 31.7.99)	5,647
2000 members' contribution (subject to Ministers' approval and to be received from members in 2000)	3,338,000
<u>Less</u>	
Extended funding for expired project IST 04/97	(25,200)
Approval of five projects intersessionally in Jan 99 by BMC and SOs (EWG 07/99, SME 02/99, TPT 01/99, IST 03/99 & IST 04/99)	(190,950)
Approval of CTI 06/99 by BMC by circulation in June 99	(20,000)
New funding for 1999 projects approved by BMC and SOM 3 (TEL 05/99, TWG 03/99 & TWG 04/99)	(142,000)
2000 Operational Account (subject to Ministers' approval)	(1,877,185)
2000 Administrative Account (subject to Ministers' approval)	(2,058,000)
	344,897

TILF Special Account: Uncommitted Reserves as at 31 July 1999

US\$
2,052,019
165,308
4,201,328
2,007,841
(90,000)
(2,713,590)
(382,455)
(757,012)
(2,007,841)
2,475,598