



Workshop cum Dialogue Session on Developing Key Performance Indicators & Productivity/Performance Benchmarks for Performance-based Remuneration Systems



Date : 30th July - 1st August 2007

Time : 9.00am-5.00pm

Venue : Sheraton Subang Hotel
Subang Jaya,
Selangor, Malaysia.

Participation: by special invitation

Resource Persons from APEC Economies:

- * Australia
- * Japan
- * Korea
- * Chinese Taipei
- * Malaysia
- * Philippines

Globalisation has affected the performance of economies in terms of cost competitiveness. Industries should therefore strive at containing cost while at the same time ensure that quality of goods and services are maintained. This would necessitate efforts by industries especially SMEs to reach for higher productivity in order to maintain lower cost of production and services. Among the ways to monitor cost efficiency would be to develop Key Performance Indicators (KPIs) and productivity/performance benchmarks at industry level and to link these indicators to remuneration. This will enable industries to set benchmarks and standards on performance to enable them to be more productive and efficient as well as develop a remuneration system that is flexible and able to adjust to the current economic situation to enhance competitiveness. This workshop is based on the following **objectives**:

- ☺ To develop Key Performance Indicators (KPIs) & Benchmarks on productivity and performance for APEC member economies to improve and enhance firm level competitiveness.
- ☺ Enable firms to design remuneration systems that are capable of withstanding economic changes.
- ☺ Provide a platform for member economies to network and share their knowledge on improving productivity and performance

Who should attend ???

- ✓ CEO's
- ✓ Human Resource Managers & Personnel
- ✓ Productivity Practitioners
- ✓ Employee Representatives

The **benefits** of workshop include:

- ✍ Sharing of systems and models on Performance-based Remuneration Systems by APEC member economies.
- ✍ SME employers and employees who are planning for more competitive wage structures will be able to benchmark themselves against economies who are performance conscious.

YOUR PARTNER IN COMPETITIVENESS

Dear Sir/Madam,

You are cordially invited to this workshop. Please confirm your attendance by filling in the confirmation slip below and **fax** it to **603-7955 1824**, to one of the officers below by **20th July 2007**.

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CONFIRMATION SLIP

Name : 1. _____ Designation : _____
2. _____ Designation : _____

Organisation : _____

Address : _____

Tel: _____ Fax: _____ E-mail: _____